



SCHEDULING

a UPS Ground Pickup with UNISHIPPERS®

Phone Scheduling

1 - Call 1-877-741-0667

2 - Press 1 to schedule a pickup

3 - Press 2 – UPS Small Pack

• (You will get a live representative)

4 - Provide The Following information:

- Hours of Operation
- Full Address of where the package is located
- Number of packages
- Where the package is located in the building
- UPS Ground Tracking Number (see sample label with highlighted tracking number)

Email Scheduling

1 - Email: supportups@unishippers.com

2 - Press 1 to schedule a pickup

3 - Press 2 – UPS Small Pack

• (You will get a live representative)

4 - Provide The Following information:

- Hours of Operation
- Full Address of where the package is located
- Number of packages
- Where the package is located in the building
- UPS Ground Tracking Number (see sample label with highlighted tracking number)



Need Help?

For any issues, call NLR at 860.292.1992 and ask the receptionist for NLR Returns Shipping assistance.



NLR Returns™

A Smarter, Simpler Mail-Back Recycling Program

NLR Returns™ is the re-imagined mail-back program designed to make universal waste recycling effortless, compliant, and sustainable. With our updated branding, packaging, and customer experience, we've built a program that looks sharper, works smarter, and keeps your facilities in full environmental compliance.

Whether you're managing a small office, a satellite location, or multiple distributed sites, NLR Returns™ provides the tools and packaging you need to recycle confidently—without the headaches.

Important Usage Guidelines

- Do not discard this box – it is your container for safe and compliant recycling.
- Follow the packaging instructions clearly printed on the side of the box to ensure proper use.
- Return within 1 year of receipt to maintain compliance and program integrity.
- Keep the lid closed at all times—this is a regulatory requirement and ensures safe handling.

Why the Rebrand?

Our rebrand reflects NLR's commitment to sustainability, design clarity, and customer-first service. The new NLR Returns™ program distinguishes itself with:

- Clearer packaging and instructions to reduce user error.
- Updated visuals and labeling for stronger compliance communication.
- A unified brand family alongside NLR FetchPro™ (truck-based recycling services).

This update is more than a name change—it's a renewed promise to make recycling painless, reliable, and environmentally responsible.